

Generic Phone Call Script:

Hi, my name is ____ and I'm a volunteer with Health Action New Mexico. We're working to get New Mexicans healthy, including improving dental and oral health all across the state. **Did you know we have a dental crisis here in New Mexico?**

Consumer answer: Y/N

Either answer: It's true - Thousands of New Mexicans go without dental care, which can lead to long-term, life-threatening health problems like heart disease, diabetes, and brain infections. ____ New Mexicans went without a single visit to the dentist last year. And there were ____ visits to the Emergency Room in New Mexico last year for dental-related problems that could have been easily prevented.

A good way to fix this problem is by adding another member to the dental provider team. **Have you ever heard of a dental therapist?**

Consumer answer: Y/N

If yes: Great! Then you know that dental therapists are community-based providers that would extend dental care to the New Mexicans that need it most.

If no: No problem - dental therapists are community-based providers that would extend dental care to the New Mexicans that need it most.

We are calling you today to make sure you know that Dental therapists can help give New Mexicans care they need to improve their health and prevent unnecessary costs.

Today, I'm hoping you'll support the Dental Therapist model because it:

- Expands dental care to hundreds of thousands across our state who don't have access to quality dental care.
- Saves money by preventing decay and dental emergencies
- Creates desperately needed jobs statewide including for the heads of households of our working families.

Are you interested in supporting this model for New Mexico?

Consumer answer: Y/N

If yes: Fantastic! Thanks so much for your support. We would love if you could call your legislator in support of this model. **Would you be willing to call your legislator to let him/her know that you would like to see dental therapists in New Mexico?**

Consumer answer: Y/N

If yes: Wonderful! Thank you so much. Your legislator is _____, and his/her phone number is _____. If you could call him/her and say that you support dental therapists for New Mexico, that would be so helpful.

If no: No problem. Is there another way you might be interested in supporting? We always need people to write letters to the editor, post on Facebook, or help with other ways of getting the word out.

If no: No problem, thanks so much for your time. Please feel free to call us if you have any questions. Have a nice rest of your day.